

# FREE STUDENT TECHNICAL SUPPORT

613-969-1913

**A Service of Loyalist College Information Technology Services  
and Loyalist Student Government**

## 1. SAL Support

🏠 Student Access Lab  
Service Desk (2H4)

- Password resets
- Login issues
- Setting up devices with College email

## 2. More Technical Support

✉️ servicedesk@loyalistcollege.com  
🏠 2L20

- Software install
- Issues related to:
  - Your connectivity
  - Network account
  - Blackboard
  - Banner
  - Email
  - Software
  - Browser
- Problems using College email on Mac or mobile devices

## 3. After Hours Support

📞 Service Desk ext. 2420

- Login Issues
- Setting up devices with College email
- Assistance with obtaining transcripts and tax receipts

## General technical questions

Setting up devices with College email: [myloyalist.com](https://myloyalist.com) - Help

**PLEASE NOTE:** Hardware repairs and OS updates/restoration do not fall within these services